The Phone-Hub for SOHO and Smart Homes

Take back control of the telephony and block those scam calls

Send calls to the right person based upon caller ID of inbound call

Home office

Frank

Sally

Harry

Block unwanted and unidentified calls
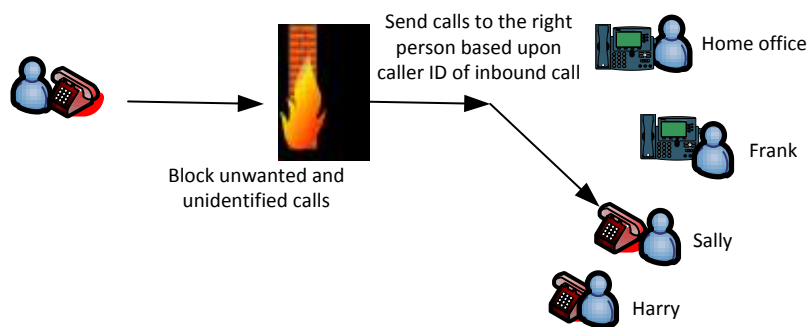
Simple example of phone-hub for SOHO

Main features

- **Block unwanted calls** {blacklists, unidentified caller checks and announcements to prevent scam and premium callbacks – blacklists automatically updated - no need to speak to anyone you do not know}

- **Dynamic hacker protection** – block unwanted calls and block any network attacks {automatically updated with calling number and ip blacklists}

- **Route inbound calls to the right person** {depending upon time of day, route inbound calls using callerID and or dialled number to send the call directly to the office phones, family members and/or roam to mobile and/or voicemail = full mobility}

- **Unified voicemail** - inbound calls can be routed to any follow-me location and/or voicemail which is sent directly to email – never miss a call again

- **Lowest cost outbound calling** – automatically have outbound calls route on-net or Freephone where possible {calls between offices and sites on the same network provider are free}

- **Outbound call accounting** - see detailed call records and exactly who made outbound calls {when, where, how long….}

- **Integrate with automation, security, assisted living and smart home systems** {lighting, heating, air conditioning, TV/video, audio, alarm, CCTV, motion detect and home care monitoring}

- **Integrate with office systems** - {CRM and database, CTI call handling, virtual call center, detailed call reporting, wallboards, FAX, conferencing, free office to office calling…..}

- **Integrates with legacy and analogue telephony** {connect to the analogue landlines and/or legacy company PBX and migrate to voip in your own time}

All these features are in addition to the following 'voip features' you would expect ;   call history and callback, speed-dialing and smart/softphone integration of contacts, click to dial from computer screens, multiple simultaneous calls and conferencing, call following, call transfer, music {or advert announce} on hold, ring groups, unified voicemail, call center functionality for queues and agent groups, voice response menus, directory services, call recording, robust hardware, full support for analogue telephone lines and support for E911/999/112 emergency calling during power failures etc….

REQUEST MORE INFORMATION NOW   **phone-hub@kccvoip.com**